FORM A1 DETAILS OF BUREAU/OFFICE PERFORMANCE INDICATORS AND ACCOMPLISHMENTS

DEPARTMENT/AGENCY: PCO/PHILIPPINE INFORMATION AGENCY

Units (1)	Performance Indicator 1 (2)	FY 2016 TARGET for Performance Indicator 1 (3)	FY 2016 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2016 TARGET for Performance Indicator 2 (6)	FY 2016 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator n (8)	FY 2016 TARGET for Performance Indicator n (9)	FY 2016 ACCOMPLISHMENT for Performance Indicator n (10)	REMARKS (11)
A. Development Com	amunication Se	arvices .	*		8 8					
1: Production of Developmental Materials	Number of local presidential visits facilitated	80	114	Number of issues/concer ns compliant		95%	Percentage of issues/conce rns produced on schedule		95%	
	No. of developmen t communicat ion materials produced/di sseminated		208,860	Percentage of produced materials compliant with set standards		95%	Percentage of devcom materials produced on schedule		95%	Includes both information materials produced and disseminated
2. Dissemination of Developmental Information materials	Percentage of produced materials approved for disseminati	95%	95%	Percentage of disseminated information that reached target audience		95%	Percentage of disseminatio n demands delivered on schedule		95%	
3. Institutional Networking and Capability Building	number of agencies assisted	170	273	Percentage of assisted agencies/org anizations that rated the assistance as good or better		95%	Percentage of requested assistance delivered on schedule		95%	
4. Communication Research	number of researches conducted		8	Percentage of researches used for planning	f 90%	90%	Percentage of researches completed on schedule	90%	90%	includes local initiated researches

B. Support to Opera	tions (STO)			· · · · · · · · · · · · · · · · · · ·							
STO	STO Indicator for the Priority of the Agency Head			QMS Certification or ISO-aligned documentation of agency QMS for one core process							
1. ISO 9001:2008 - aligned Quality Management System	No. of IQA conducted	1	1	Percentage of outcomes completed	100%	100%	Percentage of milestones completed on schedule	95%	100%	0.	
2. Information system development and maintenance	routine	routine	routine	Percentage of sustaining Information System Development and Maintenance	95%	95%	Percentage of information system malfunction restored immediately	85%	90%		
3. Coordination, monitoring and evaluation of internal operations	routine	routine	routine	Percentage in conducting coordination, monitoring and evaluation of internal operations	85%	95%	Percentage in conducting coordination , monitoring and evaluation of internal operations completed on schedule	90%	90%		

C. General Administr	ration and Support	Services (GASS)								
BUR	Obligations BUR			Disbursement BUR						
	Completion rate	100%	100%		95%	100%		*		
Submission PFM to COA and DBM	BFARs			Report on Ageing Cash Advance			COA Financial Reports			
	Completion rate	100%	100%		100%	100%		100%	100%	
APCPI and APP	APCPI			Submission of APP				· · · · · · · · · · · · · · · · · · ·		
	Completion rate	100%	100% Submitted Nov. 7,2016	December 21, 2016		100%				

	Prepared by:	
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	Ma. Teresa Ma Diata Cruz	
Date	Budget Officer	Date
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Date		
		Ma. Teresa Ma. Diata Cruz Date Budget Officer

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